

Parent Portal Username and Passwords

If you have forgotten your Parent Portal password or username you will need to follow these instructions to retrieve them. If you are a new parent you can also use this information to access the Parent Portal.

Step 1: Open the Parent Portal

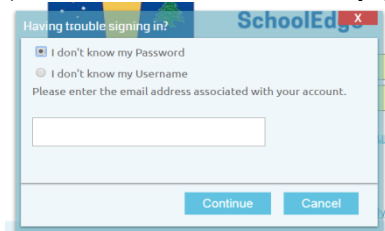
<https://schooledge.mchf.nsw.edu.au/SchoolEdge/Account/LogOn?ReturnUrl=%2fSchoolEdge>

SchoolEdge

[I cannot access my account.](#)

Login

Step 2: Click on **'I cannot access my account'**
(This box should appear)



Step 3: Select to retrieve either password or username and enter the email address you normally would use to access the school newsletter.

Click 'continue'. An email will be sent to your email account with the information you need.

If you need to retrieve both username and password, you will need to go through the process twice.